

**ANZ Rentals & Hire Cars Limited**, trading as **“The Rose City Limos”**, accept your booking rental with the full acknowledgment of the terms as set out below.

**Applicable Vehicles & Rates:**

- Chrysler 300C Superstretch: \$500.00/hour + GST
- Ford Fairmont: Stretched \$300.00/hour + GST

Above price may differ depending on location.

The Chauffeur acting as the principal of the said vehicle has full and sole discretion of any termination of the contract due to any disturbance during the hire.

1. Possession, sale or consumption of any type of illegal drugs and / or unauthorized alcohol is not permitted:
  - Violation of this rule, will result in immediate termination of this contract and forfeiting of all the paid deposits and / or fees;
  - Drinking and eating is at the sole discretion of the Chauffeur; • Smoking of any substance will not be permitted in any of our vehicles.
3. The person and or company reserving the vehicle, are responsible:
  - For all the guests and any damages to the interior and exterior, and either wilful or accidental damage to the chattels and fixtures of the said vehicle;
  - All passengers agree to behave in an orderly and well-behaved manner;
  - This is including but not limited to: liquid spillage, soiling, breakage of glassware, all electrical and electronic components;
  - Repairs and replacement of items hold a minimum charge of **\$1,500.00 + GST**;
  - **The Rose City Limos** reserves the right to expel any person from the said vehicle and /or terminate the contract in the event of any violation of any of the above conditions by any passenger. In the event of any early termination, all of any fees paid shall be forfeited.
4. **The Rose City Limos** do not take any responsibility for any personal items held by any passenger of any item(s) left in the vehicle during and / or after completion of this service.
5. Our vehicles are groomed thoroughly prior to hire, and no liability will be accepted for clothing stained or marked by road grime, oil or grease, however unlikely this may be, from any part of the vehicle.
6. **The Rose City Limos** cannot be held responsible for any delays caused by, but not limited to traffic delays, breakdowns, incorrect information, acts of nature (force majeure) or any situation beyond our control.
7. In the event any part of this agreement is unenforceable, the remaining conditions of this agreement shall remain in full force and effect. We reserve the right to cancel your reservation if we have not received final payment prior to your booking.
8. Payments can be made by Direct Credit, EFTPOS, and / or Credit Cards; all major credit cards are accepted:
  - A deposit of **20%** of the total booking value is required, 14 days full payment prior to the date the service is required;

- Any unarranged account services that are overdue (late payment), will incur a flat fee of 10% penalty of the hiring cost.

9. Cancellation policy:

- Over **91** days before the occasion – **100%** of the deposit and/or the balance remaining will be refunded;
- Between **61** and **90** days before the occasion – **50%** of the deposit and/or the balance remaining will be refunded;
- Between **31** and **60** days before the occasion – **25%** of the deposit will be refunded. However, if paid in full, the balance minus the deposit will be refunded;
- Within **30** days of the occasion – **0%** of the balance including deposit will be refunded. If the balance was not paid before this time, the outstanding amount of total hire cost will be invoiced for payment.
  - On all scenarios except cancellation within the 30 days, there will be a **\$30.00** administration fee processed. This will be subtracted off the refunded amount;
  - If applicable, any cost that we needed to pay for your occasion (must be negotiated at the time of booking), will be subtracted from the refund or a demand to pay will be made;
  - Unforeseen significant events, we offer the ability to carry the balance and deposit to use on another time within 12 months from the request.

10. A transfer is a direct pickup and drop-off and does not include multiple pick-ups, unless arranged by prior and special arrangement.

11. Time over-runs and delays:

- The client expressly agrees to pay immediately and without question for any time over-runs at the prescribed hourly rate or part thereof of the said vehicle;
- Or where the client has failed to provide correct details incurring extra travel time;
- Or late arrivals;
- The Chauffeur will advise the client accordingly, and may immediately depart. No compensation will be given by **The Rose City Limos** should this situation arise:
  - Where a credit card has been made for earlier payment, then the overrun fees will be charged to that card;
  - If an interruption occurs after the commencement of the hire by **The Rose City Limos**, we will do everything we can to get you to the required destination on time. No compensation will be made or paid and no liability will be accepted by **The Rose City Limos** for any consequential loss or disappointment.

12. Airport pickups:

- Additional charges may be incurred for waiting time for arriving passengers from flights;
- The first 45 minutes of delay is included in the **agreed fee**;
- An additional **\$50.00** for every **30** minutes waiting time will apply.

13. If the Limousine rental is made by a person under 18 years, payment of booking acknowledges that the Terms and Conditions have been read understood and accepted

by a parent or guardian. All children must be supervised by a responsible adult at all times.

- Proof of ID required by the parents for booking, they must present either through their own email or see in person
- Parents **MUST** provide authorization to the Hiring Company that the Driver has the full right to cancel hire at any time due to any misbehaviour or other misdemeanor
- At the time of booking parents should introduce their child that will be travelling in the vehicle including any guests

14. **The Rose City Limos** reserves the right to substitute the type or colour of the vehicle at its own discretion.
15. Due to the changing nature of vehicle availability and demand, prices can change without notice.
16. Guests will need to provide their own choice of any music or video. Limo will have limited music and video choices available on Board. Guests hiring the vehicle **MUST** ensure that any music or video that is played during the hire, complies with all New Zealand Laws regarding acceptance and decency. Failure to do this, the hireage can be cancelled.
  - Failure by you to not read and understand these Terms and Conditions, does not absolve our right to enforce them

**Phone:** 022 321 0403

**Email:** [info@therosecitylimos.co.nz](mailto:info@therosecitylimos.co.nz)

**Web:** <http://www.therosecitylimos.co.nz>

<http://www.rosecitylimos.co.nz>

Name & Signature of Person Hiring the Limo:

Address:

Telephone:

Name & Signature of Person Hiring the Limo (Under 18years):

Address:

Telephone:

Name & Signature of Limo Company Representative:

Address:

Telephone: